

Responsible Gaming Guidelines for Anjouan Gaming

At Anjouan Gaming, we are committed to fostering a safe and responsible gaming environment for all players. As part of our commitment, we have established robust guidelines to promote responsible gaming, protect vulnerable players, and ensure that gaming remains a fun and recreational activity.

Core Principles of Responsible Gaming

1. Player Protection

- Safeguard players from excessive gaming habits and financial harm.
- Promote informed decision-making and provide tools to encourage responsible behavior.

2. Fair Play

- Ensure fairness and transparency in all gaming operations.
- Maintain high standards for game integrity and security.

3. Prevention of Underage Gaming

- Strictly prohibit individuals under the legal age of 18 (or higher if required by local jurisdiction) from participating in gaming activities.

4. Support for Problem Gamblers

- Identify and assist players who may have developed harmful gaming habits.
- Collaborate with specialized organizations to provide professional support services.

5. Compliance and Training

- Adhere to all applicable laws, regulations, and licensing conditions.
 - Train operators and staff in responsible gaming practices and player interaction.
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Player Self-Protection Tools

We encourage operators to implement the following self-protection tools to empower players to manage their gaming activities responsibly:

1. Deposit Limits

Allow players to set daily, weekly, or monthly deposit limits to control their spending.

2. Time Limits

Enable players to monitor and restrict the time spent on gaming platforms.

3. Self-Exclusion Programs

Provide mechanisms for players to voluntarily exclude themselves from gaming for a specific period or permanently.

4. Reality Checks

Regularly notify players about the time spent and money wagered during their session.

5. Account Closure

Facilitate easy account closure for players who wish to stop gaming indefinitely.

Guidelines for Operators

1. **Age Verification**
 - Implement robust age verification measures to prevent underage access.
 2. **Advertising Standards**
 - Avoid misleading, excessive, or irresponsible advertising that targets vulnerable individuals, including minors.
 3. **Responsible Messaging**
 - Display responsible gaming messages prominently on all platforms and marketing materials.
 4. **Monitoring and Analytics**
 - Use analytics tools to identify patterns of potentially problematic behavior.
 5. **Employee Training**
 - Train all employees to recognize signs of problem gambling and assist players appropriately.
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Support for Problem Gambling

Anjouan Gaming encourages licensees to work with reputable organizations that specialize in gambling addiction support, including:

- Providing 24/7 access to helplines and live chat support.
 - Offering information and referral services for professional counseling and treatment.
 - Creating partnerships with global and local responsible gambling organizations.
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Transparency and Accountability

1. **Data Privacy**
 - Protect all player data in compliance with relevant data protection laws.
 2. **Regular Audits**
 - Conduct regular internal and third-party audits to ensure adherence to responsible gaming guidelines.
 3. **Reporting Mechanisms**
 - Offer clear channels for reporting irresponsible or illegal gaming activities.
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Player Education

Educating players is key to promoting responsible gaming. Operators should:

1. Provide detailed information on gaming rules, odds, and potential risks.
 2. Highlight the importance of gaming as a recreational activity, not a means of income.
 3. Share resources and tools for recognizing signs of problem gambling.
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Commitment to Continuous Improvement

Anjouan Gaming is dedicated to maintaining the highest standards in responsible gaming. We regularly review and update these guidelines in response to industry developments, player feedback, and regulatory requirements.

Contact Us

For further information or support regarding responsible gaming, please contact **Anjouan Gaming** at rg@anjouangaming.com

By adopting and implementing these guidelines, Anjouan Gaming and its licensees ensure a safer, more responsible gaming environment for all stakeholders.